Increase Contact Ratio

To improve the contact ratio, it is important to implement strategies that prioritize seamless communication and engagement. Using multiple channels such as email, phone calls, social media, and in-person meetings can expand the reach and frequency of interactions with customers or clients. Personalizing communication to suit individual preferences and needs can also help build stronger connections. Additionally, using automated tools for follow-ups and reminders ensures consistency and timely responses. By continually refining these approaches, businesses can effectively increase their contact ratio and strengthen relationships with their audience.

Increasing Your Contact Ratios.

1 Multiple Methods
Grandcom integrates diverse communication channels into one platform for seamless collaboration and enhanced connectivity across all channels.

2 Single Reporting View
Grandcom provides comprehensive analytics and reporting tools to track customer interactions across various communication channels seamlessly.

3 99.9% Uptime
Grandcom ensures reliable voice communication with a 99.9% uptime guarantee for uninterrupted service and connectivity.

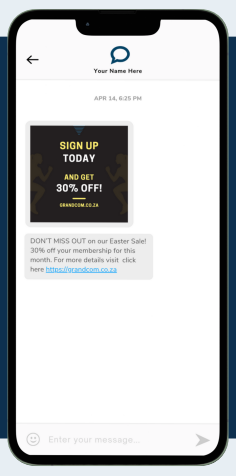
4 1 to 1 Support 24/7
Grandcom offers personalized 24/7 support to ensure immediate assistance and resolution for individual customer needs.

SMS

Send bulk SMS to mobile devices using the Grandcom communications platform or integrated API. Receive real-time or batch replies and set conditions for inbound messages. All messages sent through Grandcom will have delivery reports, which can be instantly generated.

MMS

Distribute bulk MMS to mobile phone devices through the Grandcom communication platform or integrated API. Our MMS solution enables clients to send multimedia messages, including videos and GIFs, to mobile devices without the recipients having to click on links to see the media images. All messages submitted via Grandcom will have delivery reports returned, which can be instantly generated.

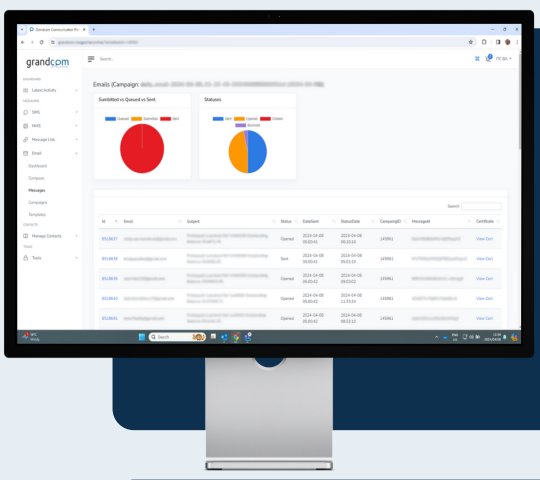


Power Contact

Secure Document Delivery:
Grandcom Message Link ensures safe transmission of sensitive documents like statements and legal notices to customers' mobile phones.

Real-time Tracking:
Monitor document delivery and receipt with advanced tracking features, ensuring accountability and compliance with communication protocols.

Customizable Mobile Links:
Tailor mobile links to fit your business requirements, providing a personalized and efficient customer interaction experience.



Email

Our Email Solution simplifies the process of sending emails to large subscriber lists. It offers the tools and insights needed to run successful email campaigns, saving time, enhancing engagement, and boosting the overall effectiveness of your email marketing efforts. We maintain high email deliverability rates by using dedicated IP addresses and adhering to best practices.

Contact Centre

We offer comprehensive voice solutions that cover everything from phone and contact centre interfaces to handoff to the destination provider. Our Grandcom voice gateways are connected to multiple interconnects in different physical locations, and we offer various voice interface options including CISCO, 3CX, and Microsoft Teams.

Robocall

Grandcom Robocall is a phone call that utilizes a computerized auto-dialer to deliver a pre-recorded message. This solution enables clients to generate high-volume communications where a basic message needs to be given to customers.

grandcom

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